



## PRIVACY POLICY – KONFORT APP

With this privacy notice, pursuant to art. 13 of the EU Reg. n. 2016/679, on the protection of personal data (hereinafter "**GDPR**"), we wish to provide some information on the categories, purposes and methods of processing Personal Data (hereinafter "**Data**") which can be processed by TEXA when the User (hereinafter "**User**") uses the KONFORT APP and related services (hereinafter "**APP**" or "**Services**") purchased by the Customer.

For the purposes of this policy, "**Customer**" means the natural or legal person who has purchased (directly or through an authorized person) a TEXA product and/or service and "**User**" means the natural person belonging to the Customer's organization who uses the APP.

### 1. DATA CONTROLLER

The Data controller is TEXA S.p.A. with registered office in via 1 Maggio 9, 31050 Monastier di Treviso (Italy), VAT No. 02413550266, (hereinafter "**TEXA**" or the "**Controller**"). To exercise their rights and for any other matter relating to Data processing, the Data Subjects can refer to the Controller by sending a specific written request to the e-mail address: [privacy@texa.com](mailto:privacy@texa.com).

### 2. DATA PROTECTION OFFICER

The Controller has appointed a Data Protection Officer, who can be contacted at the e-mail address: [dpo@texa.com](mailto:dpo@texa.com).

### 3. CATEGORY OF PROCESSED DATA, NATURE OF PROVISION

To access the APP, User registration is not required, and its use is related to the use of a product of the KONFORT line (hereinafter "**Tool**") with which the APP can interact and collect a series of information. Through the APP, the User can remotely consult the technical data transmitted by the product used (e.g. information relating to the procedures started and/or notification of any anomalies) and easily manage the Services.

During its use, the APP may automatically collect certain information, including, but not limited to, the type of mobile device used, the unique device ID of the mobile device, the IP address of the mobile device, the operating system. For the purpose of using some features (e.g. report of the operations carried out using the Tool) the User can insert some data, including personal data. The categories of Personal Data that can be collected and processed include: data relating to the vehicle or the person who owns the vehicle to which the User provides a service (e.g. Name, Surname, license plate, VIN number, etc.). In this case, the User is responsible for the correctness of the Data entered and for informing the data subjects regarding the aforementioned treatments.

### 4. PURPOSES AND LEGAL BASIS FOR PROCESSING

The Personal Data entered by the User will be processed by the Data Controller for the purposes of executing the agreements relating to the services purchased or requested by the Customer and for carrying out the organisational, technical and security activities related to the provision of such Service.

For these purposes, the processing of data is necessary for the execution of the Contract with the Customer and for the fulfillment of the related legal obligations related to the supply of the requested products and services.

The responsibility of the Customer to process, as Data Controller, the personal data entered by the User for independent purposes remains unaffected by providing his privacy policy to the interested parties.

### 5. METHODS OF DATA PROCESSING

The processing is carried out through electronic and automated tools for the time strictly necessary to achieve the purposes for which the Data were collected and, in any case, with the adoption of specific security measures aimed at avoiding any violation of personal data, such as loss of Data, illicit or incorrect use and unauthorized access.

The Data present in the app (e.g. report) will be transmitted to the Controller's systems and the Customer can consult them by accessing the [myTEXA](#) web portal.

#### TEXA S.p.A.

Registered office: Via 1 Maggio, 9 - 31050 Monastier di Treviso - ITALY  
Plant entrance: Via Vallio, 15 - 31050 Monastier di Treviso - ITALY  
Tax no. - Company Register of Treviso and Belluno no. - VAT registration no.: 02413550266  
Share capital 1.000.000 € i.v. - R.E.A. N. TV - 208102  
Single-member company subject to management and coordination by Opera Holding S.p.A. with sole shareholder.  
Legal Representative: Bruno Vianello  
Phone +39 0422 79 13 11 - Fax +39 0422 79 13 00 - [www.texa.com](http://www.texa.com)

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## 6. DATA DISCLOSURE TO THIRD PARTIES – RECIPIENTS OF THE DATA

The User's Data will be processed by the Data Controller's employees and/or collaborators, who received adequate operating instructions and were expressly authorised to the processing. Furthermore, the data could be communicated to third party companies/subjects who will carry out tasks of a technical, organizational and operational nature on behalf of TEXA and will in turn be designated as Data Processors pursuant to art. 28 of the GDPR or they will operate in total autonomy as separate Data Controllers (e.g. IT service providers).

## 7. TRANSFER OF PERSONAL DATA TO THIRD COUNTRIES OR INTERNATIONAL ORGANISATIONS

Personal data will not be transferred to third countries (non-EU) or international organizations. If necessary for providing the requested services, it may be transferred to entities located in Countries outside the EU, if the European Commission has acknowledged such Countries to have an adequate level of data protection or on the basis of adequate guarantees (such as standard contract terms or binding company rules for groups), or, in the absence of such conditions, if the transfer is authorised by the Customer or necessary for performing the Contract.

## 8. DATA RETENTION PERIOD

The Data will be kept for the time necessary for the provision of the services and after that, except in the cases whose conservation is required by laws, regulations or provisions issued by the Authorities, they will be definitively cancelled.

## 9. RIGHTS OF THE DATA SUBJECTS

With regard to the provided Data, the GDPR (articles 12 and 15-22) grants that every Data Subject can exercise the right to access the data concerning him or her and the information about processing; to rectify or integrate the data if inaccurate or incomplete. Moreover, where the conditions set forth by the regulation are met, the Data Subject can exercise the right to erasure of the Data; to restriction of processing; to Data portability intended as the right to obtain the data by the Data Controller in a structured, commonly used and machine-readable format to transmit those data to another controller without hindrance; to object to processing; not to be subject to a decision based solely on automated processing. If the Personal Data processing is based on consent, the Data Subjects have the right to withdraw their consent, without prejudice to the lawfulness of processing performed before the withdrawal. Furthermore, if you believe your rights have been harmed, you can lodge a complaint to the Guarantor for the Protection of Personal Data.

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